

**KENAI AIRPORT COMMISSION
REGULAR MEETING
DECEMBER 12, 2019 – 6:00 P.M.
KENAI CITY COUNCIL CHAMBERS
210 FIDALGO AVE., KENAI, AK 99611
<http://www.kenai.city>**

1. **CALL TO ORDER**
 - a. Pledge of Allegiance
 - b. Roll Call
 - c. Agenda Approval
2. **SCHEDULED PUBLIC COMMENT** *(Public comment limited to ten (10) minutes per speaker)*
3. **UNSCHEDULED PUBLIC COMMENT** *(Public comment limited to three (3) minutes per speaker; thirty (30) minutes aggregated)*
4. **APPROVAL OF MEETING SUMMARY**
 - a. October 10, 2019Pg. 3
5. **UNFINISHED BUSINESS** – None.
6. **NEW BUSINESS**
 - a. **Discussion/Recommendation** – Vending Machine Concession to Tyler Distributing CompanyPg. 7
7. **REPORTS**
 - a. Airport Manager
 - a. City Council LiaisonPg. 9
8. **NEXT MEETING ATTENDANCE NOTIFICATION** – January 9, 2020
9. **COMMISSIONER COMMENTS AND QUESTIONS**
10. **ADDITIONAL PUBLIC COMMENT**
11. **INFORMATION ITEMS**
 - a. October 2019 Mid-month Report.....Pg. 13
 - b. October 2019 Float Plane Basin ActivityPg. 15
 - c. October 2019 EnplanementsPg. 16
 - d. November 2019 Mid-month ReportPg. 17
 - e. December 2019 Mid-month ReportPg. 21
 - f. Airport Bulletin 14-2019 Security Awareness – Airport Security ThreatsPg. 23
12. **ADJOURNMENT**

PLEASE CONTACT US IF YOU WILL NOT BE ABLE TO ATTEND THE MEETING JACQUELYN -- 283-8231 OR, MARY -- 283-8281

(This page was intentionally left blank)

**KENAI AIRPORT COMMISSION
REGULAR MEETING
OCTOBER 10, 2019 – 6:00 P.M.
KENAI CITY COUNCIL CHAMBERS
CHAIR GLENDA FEEKEN, PRESIDING**

MEETING SUMMARY

1. CALL TO ORDER

Chair Feeken called the meeting to order at 6:00 p.m.

a. Pledge of Allegiance

Chair Feeken led those assembled in the Pledge of Allegiance.

b. Roll was confirmed as follows:

Commissioners Present: G. Feeken, J. Zirul, J. Bielefeld, K. Dodge, P. Minelga

Commissioners Absent: D. Pitts

Staff/Council Liaison Present: Airport Manager M. Bondurant, Council Liaison H. Knackstedt

A quorum was present.

c. Agenda Approval

MOTION:

Commissioner Dodge **MOVED** to approve the agenda and Commissioner Zirul **SECONDED** the motion. There were no objections; **SO ORDERED**.

2. SCHEDULED PUBLIC COMMENT – None.

3. UNSCHEDULED PUBLIC COMMENT – None.

4. APPROVAL OF MEETING SUMMARY

a. August 8, 2019

MOTION:

Commissioner Zirul **MOVED** to approve the meeting summary of August 8, 2019 and Commissioner Bielefeld **SECONDED** the motion. There were no objections; **SO ORDERED**.

b. September 12, 2019

Commissioner Minelga **MOVED** to approve the meeting summary of September 12, 2019 and

Commissioner Dodge **SECONDED** the motion. There were no objections; **SO ORDERED**.

5. UNFINISHED BUSINESS – None.

6. NEW BUSINESS

- a. **Discussion/Recommendation** – Memorandum of Agreement with U.S. Fish and Wildlife Service (USFWS) and Alaska State Parks

MOTION:

Commissioner Dodge **MOVED** to recommend Council approve the Memorandum of Agreement with USFWS and Alaska State Parks; Commissioner Zirul **SECONDED** the motion. There were no objections; **SO ORDERED**.

- b. **Discussion/Recommendation** – EAN Holdings, LLC Request for On-Airport Car Rental Business

MOTION:

Commissioner Dodge **MOVED** to recommend Council approve the on-airport car rental concession with EAN Holdings, LLC and Commissioner Minelga **SECONDED** the motion. There were no objections; **SO ORDERED**.

7. REPORTS

- a. Airport Manager - Bondurant reported on the current hiring process, the tri-annual mass casualty drill, an upcoming pre-season meeting for winter operations, an update of the Kenai Municipal Airport project, and a fire-training grant. She also noted she attended the Northwest Chapter American Association of Airport Executives (NWAAAE) Conference in Fairbanks on September 23 – 25.
- b. City Council Liaison – Knackstedt reported on the September and October City Council meetings actions.

8. NEXT MEETING ATTENDANCE NOTIFICATION – November 14, 2019

Commissioner Zirul noted he would be out of town and unable to attend the meeting.

9. COMMISSIONER COMMENTS AND QUESTIONS

Commissioner Bielefeld noted a public observation area at the south end of the airport was needed.

10. ADDITIONAL PUBLIC COMMENT

11. INFORMATION ITEMS

- a. August 2019 Mid-month Report
- b. September 2019 Mid-month Report

c. September 2019 Float Plane Basin Activity

12. ADJOURNMENT

There being no further business before the Commission, the meeting was adjourned at 6:55 p.m.

Meeting summary prepared and submitted by:

Jacquelyn LaPlante
Deputy Clerk

DRAFT

(This page was intentionally left blank)



"Serving the Greater Kenai Peninsula"

305 N. WILLOW ST. SUITE 200 KENAI, ALASKA 99611
TELEPHONE 907-283-7951
FAX 907-283-3737

Memo

To: Airport Commission

Thru: Mary Bondurant – Airport Manager 

From: Erica Brincefield - Assistant

Date: December 4, 2019

Subject: Recommendation – Vending Machine Concession

The current airport vending machine concession expires 12/31/2019. The Airport advertised an Invitation to Bid on November 5 & 8, 2019. One bid was received.

Tyler Distributing Company, Inc. agrees to pay a minimum quarterly guarantee of \$633.00.

The term of the agreement is from January 1, 2020 through December 31, 2022. The agreement may be extended for two, one-year terms if the City and the Concessionaire mutually agree in writing.

A current Certificate of Insurance is on file with the City and Tyler Distributing Company is current in all fees owed.

Does Airport Commission recommend Council approve a Vending Machine Concession Agreement to Tyler Distributing Company, Inc.?

(This page was intentionally left blank)



Kenai City Council - Regular Meeting

December 04, 2019 – 6:00 PM

Kenai City Council Chambers

210 Fidalgo Avenue, Kenai, Alaska

www.kenai.city

ACTION AGENDA

A. CALL TO ORDER

1. Pledge of Allegiance
2. Roll Call
3. Agenda Approval
4. Consent Agenda (*Public comment limited to three (3) minutes per speaker; thirty (30) minutes aggregated*)

All items listed with an asterisk () are considered to be routine and non-controversial by the council and will be approved by one motion. There will be no separate discussion of these items unless a council member so requests, in which case the item will be removed from the consent agenda and considered in its normal sequence on the agenda as part of the General Orders.

B. SCHEDULED PUBLIC COMMENTS

(Public comment limited to ten (10) minutes per speaker)

1. **Branden Bornemann, Kenai Watershed Forum** - The Value of Non-profits in Our Community and a Highlight of the Ways in Which the Kenai Watershed Forum and the City of Kenai Have Successfully Partnered with One Another Past, Present, and Future.
2. **Jennifer LeMay, Lemay Engineering** - City of Kenai Draft Hazard Mitigation Plan Presentation.
3. **Joy Merriner, BDO Inc.** - Presentation of the FY19 City of Kenai Comprehensive Annual Financial Report.

C. UNSCHEDULED PUBLIC COMMENTS

(Public comment limited to three (3) minutes per speaker; thirty (30) minutes aggregated)

D. PUBLIC HEARINGS

1. **ENACTED UNANIMOUSLY. Ordinance No. 3095-2019** - Increasing Estimated Revenues and Appropriations in the General Fund – Police Department and

Accepting a Grant from the Department of Justice for the Purchase of Ballistic Vests.
(Administration)

2. **ENACTED UNANIMOUSLY AS AMENDED. Ordinance No. 3096-2019** - Determining that Real Property Described as Lot One (1), Aleyeska Subdivision Part 3, According to Plat No. 1531 and Lot One A (1-A), Aleyeska Subdivision Part 3, According to Plat K-1531, City-Owned Airport Land Located Outside the Airport Reserve, is not Needed for a Public Purpose and Authorizing the Sale of the Property to MITAK, LLC. (Administration)
3. **ENACTED UNANIMOUSLY. Ordinance No. 3097-2019** - Increasing Estimated Revenues and Appropriations in the Terminal Improvements Capital Fund, and Authorizing an Increase to the Construction Purchase Order to Blazy Construction, Inc. (Administration)
4. **ADOPTED UNANIMOUSLY AS AMENDED. Resolution No. 2019-71** - Repealing Policy No. 2017-02, Supervisory Sub-Committee. (Council Member Knackstedt) *[Clerk's Note: At its November 6 meeting Council postponed this item to the December 4 meeting; a motion to adopt is on the floor.]*
 - **Substitute Resolution No. 2019-71** – Amending Council Policy 2017-02, Establishing Procedures and Responsibilities of the Sub-Committee of Council for the Supervision of the City Attorney, City Clerk, and City Manager for Improved Efficiency. (Council Members Knackstedt and Navarre)
5. **ADOPTED UNANIMOUSLY AS AMENDED. Resolution No. 2019-76** - Identifying the Projects to be Funded through State of Alaska Grant No. 15-DC-078 for Personal Use Fishery Related Improvements on North and South Beaches. (Administration)
6. **ADOPTED UNANIMOUSLY. Resolution No. 2019-77** - Authorizing a Sole Source Purchase Agreement for Proprietary Water Treatment Chemicals for the City's Water Treatment Plant to Nalco, an Ecolab Company. (Administration)
7. **ADOPTED UNANIMOUSLY. Resolution No. 2019-78** - Authorizing the City Manager to Enter Into an Amended Restaurant Concession Agreement with the Kenai Municipal Airport. (Administration)

E. MINUTES

1. **APPROVED BY THE CONSENT AGENDA.** *Regular Meeting of November 6, 2019. (City Clerk)

F. UNFINISHED BUSINESS

G. NEW BUSINESS

1. **APPROVED BY THE CONSENT AGENDA.** *Action/Approval - Bills to be Ratified. (Administration)

2. **INTRODUCED BY THE CONSENT AGENDA/PUBLIC HEARING SET FOR 12/18/19. *Ordinance No. 3098-2019** - Increasing Estimated Revenues and Appropriations in the General Fund, Police Department and Amending Kenai Municipal Code Sections 23.25.040 – Appointee Compensation, 23.25.065 – Shift Differential Pay, 23.50.010 – Employee Classification, and 23.55.030 – Qualification Pay to Improve Recruitment and Retention for Police Officers and Other Eligible Employees Receiving Shift Differential Pay. (Administration)
3. **INTRODUCED BY THE CONSENT AGENDA/PUBLIC HEARING SET FOR 12/18/19. *Ordinance No. 3099-2019** - Amending Kenai Municipal Code Section 23.50.010 – Employee Classification to Amend Class Titles in the Public Works Water and Sewer and Wastewater Classes.(Administration)
4. **INTRODUCED BY THE CONSENT AGENDA/PUBLIC HEARING SET FOR 12/18/19. *Ordinance No. 3100-2019** - Increasing Estimated Revenues and Appropriations by \$4,786.53 in the General Fund - Police Department for Drug Investigation Overtime Expenditures. (Administration)
5. **Discussion** - Old Town Kenai Signage. (Council Member Knackstedt)
6. **Discussion** - Kenai Peninsula Borough Substitute Ordinance 2019-24 - Adopting KPB 20.80, Subdivision Private Streets and Gated Subdivisions. (Administration)
7. **Discussion** - Potential Parcel Purchase by Ron Hyde. (Administration)

H. COMMISSION / COMMITTEE REPORTS

1. Council on Aging
2. Airport Commission
3. Harbor Commission
4. Parks and Recreation Commission
5. Planning and Zoning Commission
6. Beautification Committee
7. Mini-Grant Steering Committee

I. REPORT OF THE MAYOR

J. ADMINISTRATION REPORTS

1. City Manager
2. City Attorney
3. City Clerk

K. ADDITIONAL PUBLIC COMMENT

1. Citizens Comments (*Public comment limited to five (5) minutes per speaker*)
2. Council Comments

L. EXECUTIVE SESSION

1. Review and Discussion of the Terms of an Employment Agreement Extension for the City Manager which Pursuant to AS 44.62.310(C)(2) May be a Subject that Tends to Prejudice the Reputation and Character of the Applicant and per AS 44.62.310(c)(1) is a Matter of which the Immediate Knowledge may have an Adverse Effect Upon the Finances of the City.

M. PENDING ITEMS

N. ADJOURNMENT

O. INFORMATION ITEMS

1. Purchase Orders between \$2,500 and \$15,000.
2. Notice of two Right-of-Way Leases for the Alaska LNG Project

The agenda and supporting documents are posted on the City's website at www.kenai.city. Copies of resolutions and ordinances are available at the City Clerk's Office or outside the Council Chamber prior to the meeting. For additional information, please contact the City Clerk's Office at 907-283-8231.



"Village with a Past, City with a Future"

210 Fidalgo Ave, Kenai, Alaska 99611-7794
Telephone: (907) 283-7535 | Fax: (907) 283-3014
www.kenai.city

MEMORANDUM

TO: Mayor Brian Gabriel and Kenai City Council
THROUGH: Paul Ostrander, City Manager
FROM: Mary Bondurant, Airport Manager
DATE: October 4, 2019
SUBJECT: **October Mid-month Report**

2018 Terminal Rehabilitation Project – Construction: This project is well underway with new changes every week. Construction is completing on the west side ramp and beginning at the north end, both inside and out.

2019 Airfield Marking, Crack Sealing, & Pavement Repair – This project is complete and the closeout process will begin. This was a successful project accomplishing all tasks with some additional marking tasks.

2019 Alaska Fire Training Facility Rehabilitation & Acquire Aircraft Rescue and Firefighting Trucks (ARFF) – The City received the FAA grant on September 20, 2019. Pre-construction meetings for the equipment and building rehabilitation will be on October 10, 2019 starting at 9:30am.

In-house Activities –

Tri-annual Mass Casualty – The Tri-annual Mass Casualty Drill was held on October 2, 2019. The scenario was an active shooter on a RAVN aircraft. Thank you to the Kenai Police and Fire along with other Airport Emergency Control plan participants and volunteers for participating and volunteering to ensure we had a successful mock casualty drill.

Pre-Winter Operations Meeting – The Airport's pre-season winter operations meeting for all airport tenants and users will be held on October 23, 2019, 9:00a.m., in the City Council Chambers.



Airport Recruiting - October 4, 2019 was the final day for advertising of Airport winter positions for the 2019-2020 winter season. Review of applications will start the week of October 7th.



FLOAT PLANE BASIN ACTIVITY 2015-2019

OPERATIONS

Month	2019	2018	2017	2016	2015
MAY	64	39	23	44	57
JUNE	123	139	106	85	124
JULY	166	261	144	151	164
AUGUST	172	164	103	191	148
SEPTEMBER	132	156	107	115	71
OCTOBER	37	47	6	CLSD	17
Total	694	806	489	586	581

0 not reported

FUEL SALES

Month	2019	2018	2017	2016	2015
MAY	\$1,685	\$134	\$784	\$1,175	\$8
JUNE	\$5,870	\$3,203	\$3,423	\$1,656	\$0
JULY	\$9,030	\$3,635	\$3,420	\$3,036	\$1,873
AUGUST	\$7,146	\$5,890	\$4,325	\$3,647	\$1,710
SEPTEMBER	\$5,906	\$5,590	\$4,901	\$3,830	\$1,380
OCTOBER	\$1,752	\$1,060	\$583	CLSD	\$553
Total	\$31,389	\$19,512	\$17,436	\$13,344	\$5,524

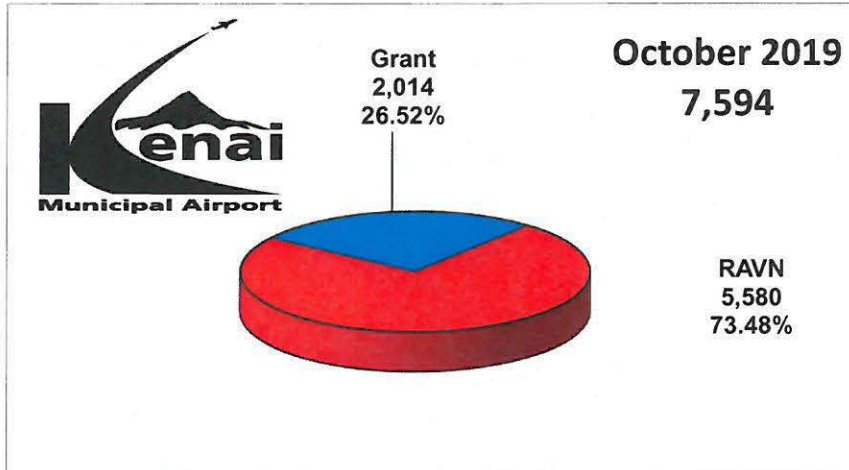
Slips Rented

Private	0
Commerical	0

*October Fuel Sales are the 1st - 21st.

Rev 5/2019

October Enplanement Report



Month	RAVN ALASKA	GRANT AVIATION	Total 2019	2018	Change from 2018
January	5,248	1,537	6,785	6,148	637
February	4,573	1,384	5,957	5,651	306
March	4,941	1,867	6,808	6,999	-191
April	4,702	1,739	6,441	6,383	58
May	5,330	1,868	7,198	7,501	-303
June	5,817	1,839	7,656	8,048	-392
July	8,422	2,236	10,658	10,568	90
August	10,726	2,199	12,925	11,485	1,440
September	6,873	2,078	8,951	7,990	961
October	5,580	2,014	7,594	7,433	161
November				6,905	
December				7,016	
Totals	62,212	18,761	80,973	92,127	2,767

Terminal - Vehicle Parking Revenues

October		FY19 Total	
FY19	\$25,232	FY19 Total	\$245,918
FY20	\$19,040	FY20 YTD	\$58,493





"Village with a Past, City with a Future"

210 Fidalgo Ave, Kenai, Alaska 99611-7794
Telephone: (907) 283-7535 | Fax: (907) 283-3014
www.kenai.city

MEMORANDUM

TO: Mayor Brian Gabriel and Kenai City Council
THROUGH: Paul Ostrander, City Manager
FROM: Mary Bondurant, Airport Manager
DATE: November 15, 2019
SUBJECT: **November Mid-month Report**

2018 Terminal Rehabilitation Project – Construction: This project is well underway with new changes every week.

2019 Airfield Marking, Crack Sealing, & Pavement Repair – This project is in the closeout stage.

2019 Alaska Fire Training Facility Rehabilitation & Acquire Aircraft Rescue and Firefighting Trucks (ARFF) – This project started on October 4, 2019 and is going well.

In-house Activities –

Airport Recruiting – The Airport has successfully filled the second winter seasonal position and created a call out list for temporary equipment operators for the 2019-2020 season.

Airport Administration continues to work with City Administration on the development of the new City-wide Land Management Plan.

Airport Reserve Lease Lot Inspections – Lease lot inspections were conducted in October and November by the Airport Manager, Airport Operations Supervisor, and the Kenai Fire Marshall. Inspection reports will be completed and notifications sent to the lessee of facts and findings.



AK REAL ID - The Alaska DOT/PF and the Alaska Division of Motor Vehicles have reached out and asked the Kenai Airport to partner with them in efforts to cover the documentation needed by Alaskans to get a Federally Compliant Credential aka REAL ID required by October 1, 2020. Beginning October 1, 2020 Alaska residents will need one of the following forms of ID to fly on commercial airlines, visit or work on a military base or other federal property: Alaska Read ID compliant driver's license or state ID or a currently approved federal ID like a passport, military ID, Bureau of Indian Affairs card with a photo or others.

The Airport wishes everyone a safe and happy holiday!



Division of Motor Vehicles • 1300 W Benson Blvd • Anchorage, Alaska 99503-3696 • 907-269-5551
<http://www.alaska.gov/dmv>

Do you need a REAL ID compliant Driver's License or ID card? If you want to travel, you might.

Under new Federal law, beginning **October 1, 2020**, to **board a commercial airline or enter a federal building**, your standard Alaska Driver's License or Identification Card **will not be enough**.

If you do not have a REAL ID Driver's License or State ID, you will need a federally compliant ID such as a passport, military ID, federally issued tribal ID or other. For all accepted IDs visit:
dhs.gov/real-id

Do my children need a REAL ID?

TSA does not currently require children under 18 to provide identification when traveling with a companion within the United States. The companion needs acceptable identification. Special rules apply to children traveling alone.

How do I get a REAL ID?

In person at your local DMV or Business Partner. For detailed information visit **doa.alaska.gov/dmv** where you'll find:

Alaska DMV locations, including business partner offices.
A complete list of documents required to get a Real ID.

If you need a Real ID, please avoid the 2020 long DMV summer lines and get your Real ID as soon as possible. We encourage a mid-week appointment to save you time.

Remember to always drive safely and maintain required motor vehicle insurance!



Got Yours?

Beginning October 1, 2020 Alaska residents will need one of the following forms of ID to fly on commercial airlines, visit or work on a military base or other federal property:

- **Alaska Real ID compliant driver's license or state ID**
- **A currently approved federal ID like a passport, military ID, Bureau of Indian Affairs card with a photo, or others**



The ★ says your Alaska ID is Real ID compliant.

What is a Real ID?

It's an Alaska driver's license or state ID that meets the highest security standards required by federal law.

How Do You Get an Alaska Real ID?

Your new Alaska Real ID will replace your current driver's license or state ID. The process to get one is the same, except:

- You can't get one online, you have to visit a DMV office or DMV partner location
- Additional ID documents are required

Is it Mandatory?

No. Your regular Alaska driver's license or state ID will still be valid for all other identification purposes except flying or visiting federal properties.

Take the First Step, Visit:

DOA.ALASKA.GOV/DMV

You'll find:

- Alaska DMV locations including partner offices
- List of other federally compliant forms of ID
- List of documents required to get a Real ID
- Where to get the documents you need
- News updates and FAQs

Alaska Real IDs or federally compliant IDs become required beginning October 1, 2020.



"Village with a Past, City with a Future"

210 Fidalgo Ave, Kenai, Alaska 99611-7794
Telephone: (907) 283-7535 | Fax: (907) 283-3014
www.kenai.city

MEMORANDUM

TO: Mayor Brian Gabriel and Kenai City Council
THROUGH: Paul Ostrander, City Manager
FROM: Mary Bondurant, Airport Manager
DATE: December 5, 2019
SUBJECT: **December Mid-month Report**

2018 Terminal Rehabilitation Project – Construction: The Brothers Café is closed for the month of December due to the terminal rehab project. Airport Administration has moved back to their original location at the north end. Over the next three weeks the north bathrooms should be open, more flooring installed, arrival entrance opened, and improved overhead lighting. The Flight Information Display boards are now live. The airlines were trained on how to input their master flight schedules and update flights if needed; delayed, canceled, etc. Also, the new access control (card) door system has been activated to enhance building security.

2019 Airfield Marking, Crack Sealing, & Pavement Repair – This project is in the closeout stage.

2019 Alaska Fire Training Facility Rehabilitation & Acquire Aircraft Rescue and Firefighting Trucks (ARFF) – This project started on October 4, 2019. The building has a new roof and the upgrades to the training equipment will begin in January. Completion date is spring of 2020.

In-house Activities –

Airport Operations – Mother Nature hit the Airport with over 14 inches of snow starting Sunday, December 1. The Operations staff's snow and ice control efforts were successful and the Airport was open at all times with no reported issues.



Airport Recruiting – The Airport has reopened the recruitment for temporary equipment operators for the 2019-2020 season. The posting closes December 6, 2019.

Airport Administration continues to work with City Administration on the development of the new City-wide Land Management Plan.

Airport wishes everyone a safe and happy holiday!



"Serving the Greater Kenai Peninsula"

305 N. WILLOW ST. SUITE 200 KENAI, ALASKA 99611
TELEPHONE 907-283-7951
FAX 907-283-3737

AIRPORT BULLETIN 14-2019

To: Airport Tenants
From: Kenai Airport Management
Date: October 23, 2019
Subject: **Security Awareness-Airport Security Threats**

As part of our security program, we are required to implement a security awareness program. Below is the quarterly email to tenants addressing safety concerns, information, issues etc... Please read these and make them available to all employees.

An airport is an enormous, complex operation, and while on the surface one that is more physically secure is reassuring for travelers – and acts as a barrier against a possible terror attack – there is also a hidden threat from inside the airport environment. This threat has no boundaries and exists across all airports and countries. Here, the “insider” has the ability to overcome many of these overt security measures if they want to target and threaten passengers or the wider population.

Insiders can include individual criminals, organized crime gangs, disgruntled employees or even members of staff who, through failure to follow proper security processes, leave airports vulnerable to external threats.

The most common examples of insider threat lie with individual members (or groups) of staff who commit low-level crime in the airport. This can range from smuggling drugs to theft from bags as they are processed through the handling system. Organized crime networks also see airports as a legitimate route to traffic drugs.

It is essential that suspicious behaviors and indicators are recognized. Research has been carried out to identify behavioral indicators, and use this as a predictive

technique to detect current and future insider threats. Suspicious acts by employees may include nervous or secretive behavior, turning up for work in uniform on days off, showing interest in security matters outside their normal scope, and undertaking hostile reconnaissance for future exploitation of airport weaknesses.

Everyone has an opportunity to do more to combat the aviation insider threat, through a "community approach" at airports. This involves everyone from operators, airlines and third-party contractors, to law enforcement working in collaboration and sharing key information. Addressing personnel security weaknesses in airports which could allow hostile insiders to gain work there, is essential. And, of course, this approach also includes the general public who are encouraged to report anything suspicious to the counter-terrorist hotline or airport authorities.

Pre-employment screening, vetting and ongoing security management of employees can all be improved. Training programs for management and supervisors are essential for airports, and will provide them with skills to identify, manage and resolve these threats. The value of managing the insider risk should not be underestimated. By acknowledging and identifying the threat and developing measures to combat it, we can make our airports safer places for all passengers and the staff who service them.